United States Environmental Protection Agency Region V 77 West Jackson Boulevard Chicago, Illinois 60604

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Date:	Number of pages. including cover:
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RE:	Window Streens
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Frank	Kover Of EPA. There is
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	Signature: Addition of the same of the sam
	Clark

UNITED STATES ENVIRONMENTAL PROTECTION AGENCY REGION 5

DATE: October 31, 1996

SUBJECT: Chemical Release from Window Screening Material

FROM: J. Milton Clark, Ph.D 317-886-1918

Senior Health and Science Advisor

TO: David Price
Team Manager

Indoor Environment Division

Frank Kover, Chief

Chemical Testing and Information Branch

I have had an opportunity to review the enclosed information provided by the Michigan Department of Public Health. There is strong evidence that the coated fiber glass screens produced by Phifer Wine Company emit a variety of irritating compounds, including methyl ethyl ketone. As many millions of these screens are sold each year, literally millions of persons may be exposed. Respiratory irritation and allergic responses have occurred from these emissions. However, young children and infants, may be experiencing symptoms which have not been associated with these screens.

The issue should be a top priority for evaluation and EPA actions beyond voluntary recall may be appropriate. We would appreciate if the Indoor Environment Division and the Office of Pollution Prevention and Toxics would evaluate this problem.

1-20-97 TO: Dr. MILTON CLARK-EPA FROM: Lisa Kelley phone# 1-810-391-6227 fax#1-810-391-4434

I am writing to you in the hope that you will view a particular consumer problem to be as important as I do. I'm writing about indoor air pollution that could occur as a result of Y.O.C. off gassing from defective window screens. I am also concerned about the health effects of long term and low dose exposure to the chemicals.

I had noticed an odd "hot" odor (especially in sunny rooms) and the development of various health problems shortly after we moved into this home. The problems persisted for some time before I heard that some neighbors experienced similar problems and had traced the source to the window screens! Most of the homes in our subdivision were built around the same time. Many of the homes, like ours, have some casement windows that place the screens on the inside of the home. As we did, many others left their screens up all year. After I learned people had been getting their defective screens replaced, I had ours replaced. My first set of replacement screens had the same odd odor. Phifer has replaced my original screens 4 times, with fiberglass and coated aluminum screens. I now have uncoated stalnious stool screens. People are still requesting that their screens be replaced. Completints, claims, and lawsuits continue to be filed.

In my case the problems included headaches, arthritis, inflammation, increase in sinus problems, tingling from hands and feet, cysis, mouth sores, dermatitis, elevated titers for Lyme, CMV, chlamydia, fatigue, abnormal immunoglobulin tests, and positive ANA tests. The ANA gradually went down and subsequently became negative after the last set of coated screens were removed from my home. My 12 year old daughter had repeated stomach aches that did decrease after the final coated screen removal, but has continued to have various joint problems, low blood sugar readings, rapid heartbeat, abnormal immunoglobulin tests, and has been hospitalized twice in the last year for infection with high fever and dehydration. My 9 year old son had repeated ear infections that wouldn't clear up with antibiotics but did finally resolve after the final coated screen removal. He has continued to have some occasional ear problems. My husband was having repeated problems with achiness, nausea and irritated bloodshot eyes. He continues to have some problems at this time.

Detroit and Phoenix area news stations aired stories about this problem in April/May of 1993. The CPSC did create a file on the Philer Wire Products screens. The file was closed after Philer explained a program to "Locate and Replace" the defective material. While Philer, to my knowledge, has often agreed to replace screens for concument who contact them with concerne, I am not sure what effort has been put forth to locate other defective material. So, of course, I worry about homes where the product is still in place and could be causing problems. How will families be made aware of this problem? I am also concerned about those who may not be able to associate their health problems or odd odors with their screens.

01/31/1997 10:01

810391885

MARY&JUE GOLARZ

FAIR UL

Attention: John Hear 74x # 517-325-9775

From : MARY GOLARZ

FAX 84-391-0062

Phone 810-391-1675

Total Page including come : 4

The John Shweele talk me this
"There / CAS" text was done because of
guestion regardery "leaching". He had
apparently placed securing one time!

an a glass jos + placed it in the
driest surlight. Please note how the
moterial had condensel. Maybe this
will interest the EPA! He MS CISC does
not have this report.

Thereby,

Sencerely Molog

V



81/31/1597 18:81

5103916962

NURYEJDE COLARZ

PAGE 92



August 18, 1993

Work Order No: 198-52751

Join Edwards Surfroi, Inc. Suite 6 3767 E. Broadway Phoenix, Arisum, 80040

No: Serven Samples

Dear John

Attached are the results of the earspies submitted to our laboratory on August 3, 1968. For your reference, these analyses have been assigned our work order number 199-80781.

All auxiyees were performed consistent with our informatory's quality essurance program. All results are intended to be considered in their entirely, and Turner/CAS is not responsible for use of less than the complete report. Essults apply only to the essupies analyzed.

Samples will be disposed of 30 days after issue of our report unless special arrangements are made.

& f ww

Please call if you have any questions.

Respectfully submitted.

Turper/CAS Laboratories, Inc.

W. W. Turner Laboratory Director

WWT/cm

Page 1 of 2

FAX O BOT PRO-SATE

81/31/1997 10:01

0100010062

MARYAJOE GOLARZ

FAGE U3

TURNIRICAS LAHORATORIES, INC.



Bustrul Inc.

Bersen Manueles Bureen

Dala Received: Work Order No.:

02/02/08 TV4-29731

CARE NARRATIVE BUMMARY

Two munice of surem were received for evaluation. All analyses were performed on equipment at The University of Arizons. One comple was seeded to a visi with a septum. This comple was bested to 80°C and the vapor in the visi was qualyzed by headspace GCMS. The peak areas of the resulting peaks were too must be ablain certain identification, but the following compounds are the most likely matches from comperison to NBS standards.

I-butanol, 8-Bietly'i, acciste diesty philiple SCHOOL BUILDING diseptyl philade

The second emple was in a large jar. In this jer, material last condensed on the bottom in small glabules, This material was guanty in mater. It was removed and an FTIR spectrum of the material was obtained. This spectra shows the material to contain primarily ester functionalities.

MEMORANDUM DEPARTMENT OF COMMUNITY HEALTH ŁANSING, MICHIGAN 48909

DATE:

December 3, 1996

TO:

Milton Clark, M.D. US EPA, Region V

FROM:

John L. Hesse, Chief Site Assessment Section Environmental Epidemiology Section

SUBJECT:

Window Screens

Attached for your information is a partial MSDS for current Phifer Wire screen products. Mary Golarz provided this recently.

Have you been able to do anything in follow-up to the suggestion from Bill Adams, ATSDR, that a workgroup of federal agency representatives be established to review the issue of possible health problems caused by off-gassing from vinyl coated window screen material? I believe he felt that Carol Rubin of CDC and someone from CPSC should be involved in addition to US EPA. I don't recall what kind of a role, if any, he suggested for ATSDR. I would be pleased to assist the work group in any way that I can.

I imagine that you have become involved in the Mississippi methyl parathion misuse case. It sounds to be another very serious situation. When these things come up, I know that other issues of less pressing significance sometimes suffer.

Please keep me informed of progress on the toxic screen issue, and let me know how you might want me to assist.

cc: Dr. Sidhu



Attention - John Hesse For # 517-335-9775

From: Mary Golary
For # 810-391-0062

Message: Hi John,

Jreceived this 2 page

MS D & form from Clarketon Glasse Co

yestersay, Nov. 4, 1996.

The CPSC file has only the 1st page.

The CPSC file has only the 1st page.

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Teel fue to Call!

Plose 710 - 3-91-1675

Aller Street

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PHIFER WIRE PRODUCTS INC

CHARLES E. MORGAN
 Executive Vice President and Corporate Counsel

 February 5, 1997

Ms. Judith Hayes Compliance Officer U.S. Consumer Product Safety Commission 4330 East West Highway, Room 613 Bethesda, MD 20814-4408

Re: CPSC CA930075

Phifer Wire Products, Inc.
Polymer (PVC) Coated Fiberglass Screening

Dear Ms. Hayes:

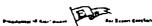
Along with several other employees here at Phifer Wire, I have been looking through our files to find the information with which to answer your questions regarding our screen replacement program.

The replacement program began in an informal way in 1989, as soon as we realized that some of the screening we had produced after January 1988 was not performing as it should. Phifer Wire had little experience in dealing with product failures before that time. The program evolved through the years as necessary to respond to the problem.

During the first few years, there was no formal written replacement program. If a consumer or apartment manager reported discolored screening, we would ask our distributor, or the dealer or contractor who had installed the screening, to replace it without charging the homeowner. We would then give our distributor a credit equal to the total cost (materials and labor) of rescreening the job. This became complicated as the number of claims increased with several levels of distribution involved (manufacturer-distributor-dealer-contractor), so we began directly paying the dealer or contractor who did the screen replacement.

Some of our basic insect screening was (and still is) sold without written warranties of any kind. Our SunScreen® solar screening has a five-year written warranty, but it covers material only and not the labor costs related to the replacement. Nevertheless, since we determined that some of the 1988-89 material had a latent defect that could not be detected at the time of installation, we decided to make our customers and their customers completely whole by reimbursing the full cost of the labor and materials needed to replace the discolored screening.





Ms. Judith Hayes February 5, 1997 Page Two

The earliest written record I found of our replacement program is the enclosed document (that I have marked "EXHIBIT A") titled "DEFECTIVE SUNSCREEN REPLACEMENT PROGRAM." That program outline was given to our distributors in the southwest (where most SunScreen is sold) beginning in 1992 or 1993. Along with those guidelines, distributors were given the enclosed "DEFECTIVE SUNSCREEN REPLACEMENT CLAIM' form that I have marked "EXHIBIT B."

After the screen problem and the replacement program were widely publicized via television in 1993, we distributed "CONSUMER INSPECTION REQUEST CARDS" for our customers to give to consumers. Please see enclosed "EXHIBIT C."

Although our screen replacement program was not pre-organized as well as it might have been if we had had previous experience, we were still able to identify and replace discolored screening for thousands of consumers before the expiration of the normal useful life (about five years) of the product. Between 1989 and the end of 1996, Phifer Wire spent well over two million dollars on screen replacements.

Phifer Wire has received no product liability claims of any kind since our last supplemental response. If you need additional information, please let me know.

Sincerely yours,

PHIFER WIRE PRODUCTS, INC.

Charles Morgan Charles Morgan

CM:jh

Enclosures

EXHIBIT A

DEFECTIVE SUNSCREEN REPLACEMENT

PROGRAM

Phifer Wire Products, Inc. will pay SunScreen Dealers \$2.36/square foot for the replacement of defective SunScreen material, in accordance with the defective sample provided by Phifer Wire Products. For the Dealer to be reimbursed the following procedures must be taken:

- 1. Dealer must fill out the Defective SunScreen Replacement Claim Form (Provided by Phifer Wire)
- 2. The Dealer is to mail the completed and signed Defective SunScreen Replacement Form to:

Phifer Western 14408 East Nelson Avenue City of Industry, CA 91744

- 3. Phifer will inspect defective SunScreen material at the job sites on the second and fourth Monday and Tuesday of each month.
- 4. After inspection, Phifer will approve or deny the replacement claim. If approved, the dealer will be given the approved replacement form and can proceed with the replacement of the defective SunScreen.
- 5. After completion of the installation of replacement material, dealer will attach the invoice to the warranty claim form and mail it back to Phifer Western at the above address. The invoice must reflect total square footage, color, number of screens and sizes used to replace defective material.
- 6. Once Phifer receives this information, Phifer will do the post inspection to determine that the material has been replaced.
- 7. After approved post inspection, Phifer will send the warranty claim form with attached invoice to Phifer Wire Products Corporate Headquarters for payment.

EXHIBIT B

1	Contact:						
		·	_ State:	'	ip: _		
Ç	Customer's Name:			_			
	City:		State:	5	ip: _		
1	I, the undersigned, above mentioned appl	do hereby	y affirm	that t	he mate	rial	in t
Ī	provided by Phifer W hally installed by:	ire Produc	cts, Inc.	This to Date:	atorial	. was	orig:
			Signed			Da	1+0
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NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRRY CLASS MAIL PERMIT NO. 22 TUSCALOOSA, ALABAMA

PUSTAGE WILL BE PAID BY ADDRESSEE

PHIFER WIRE PRODUCTS INC ATTN ALAN GRAY P O BOX 1700 TUSCALOOSA AL 35403-1700



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CONSUMER INSPECTION REQUEST CARD

	SERVICE TO THE COLOT ON THE					
	Who installed your fiberglass screens?					
2.	When were your screens installed?					
3.	If your screen was in place when you purchased your home and you do not know the answers to questions 1 & 2, when was your home built and by whom? DATE:					
١.	When did you first realize there might be a problem with your screens?					
) ,	What day and hour would be convenient for us to phone you to schedule an appointment to inspect your fiberglass screens?					
3.	Your Name:					
	Address: EXHIBIT C					
	Phone No.:					

FAX COVER SHEET

TO: Judith Hayes FROM:

Charles Morgan

Phifer Wire Products, Inc.

P. O. Box 1700

Tuscaloosa, AL 35403-1700

FAX NO: 301/504-0359

TELEPHONE: 205/750-4757

Feb. 6, 1997

or 205/345-2120

TOTAL PAGES: 6

FAX NO: 205/750-3022

attention : Patricia atkini Fax# 301-504-0768

TOTAL page = 3

From " They Dolary Fax # 810-391-0062 Flore # 810-391-1675

Hen Mr. atkens,

in 1993)

Jan 31, 1997

Then and area families I know of that received "MEtal" screene as replacement for their obsjønel in the year 1996.

The 2 letters are from a family with health effecte: Williams + Nelinda De Plansty 5625 Gordner Rob Phone 810 969-0175 Netamora 48455 Phone 810 969-0175

The following families gave their premision to also pass their names on to officials of the government 1) Double + Gail Peggman 2) Milal + Manylina Kennon 6539 Sew Valley DR 6831 Sun Valley Dr Jujol. Clarkston, MI 48348 Clarkston, M1 48348 Thom 810-3914887 (Rums "Mital" summe in 1996) Chone 810-391-5141

(Received metal seriend
symetime after the
T.V. Media Corresquam MI + AZ Seneuly, Many Golay 34 810-391-1675 To Wham it -may suncern

October 1993 We purchased a new hour in Metamora, Michigan . Ufter moning in the Reds well sick more after Than in our ather house, Ellergies seemed to pap up all of the seeddan they seemed more sensitave to sucrething around Them We are in a vicing rural environment more so thank deefore. We have had the Acreens in our hame replaced this past Dunner. The Rich seem to del feeling dutter oveall. Hopefully this was the froblem or if not all, then same of it. We will dec available in the future for more information This will be our first full summer comming up with the new sereus

Juncelly

Muller (10 CTL Paris)

METAMORA MICH 46455

METAMORA MICH 46455

1-610-9690175

To whom it may concern: I have experienced head aches, sleeplesaness, loss of consentration, frequent urination and was more irritable when we had the screens. I can't be onl hundred percent sure that it is the screens but I am glad that Also beloiceles such angia east our new screens. My son Brandon has had allergies, atthora, and now seems much better. my son Dayne would always wake up in the night and have to sleep with us. my daughter -Rochelle would throw tantrum for no reason, she would always have sudlen Glasso and usually a cold or upper repretty problems. My husband Bill has sleep apria and had always seemed stressed but seems better now with our new 4 Melindra y DePlacenty 5625 Gardner Rd Maramora 48455 810-969-0175 screens.

provided ens

1-20-97

TO: Dr. MILTON CLARK-EPA

FROM: Lisa Kelley

phone# 1-810-391-6227 fax#1-810-391-4434

I am writing to you in the hope that you will view a particular consumer problem to be as important as I do. I'm writing about indoor air pollution that could occur as a result of V.O.C. off gassing from defective window screens. I am also concerned about the health effects of long term and low dose exposure to the chemicals.

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DEPARTMENT OF COMMUNITY HEALTH JAMES K. HAVEMAN, JR., Director

COMMUNITY PUBLIC HEALTH AGENCY

3423 N. MARTIN L. KING JR. BVLD. PO BOX 30195 LANSING, MI 48909

January 21, 1997

Ms. Judith Hays Consumer Product Safety Commission Room 613 4330 East-West Highway Bethesda, Maryland 20814

Dear Ms. Hays:

Subject: Vinyl coated window screens

This follows our telephone conversation of January 16, 1997 and earlier discussions and correspondence with Consumer Product Safety Commission staff. We have received health complaints from the following Michigan residents who have used certain kinds of vinyl coated window screens in their homes more recently than 1990. The citizens have complained of having irritation of eyes, nose, and the respiratory tract, as well as other health problems, which they believe were caused by the indoor air contaminants allegedly released by the window screens.

- Linda Faught
 6950 Patrick Court
 Clarkston MI 48346
 Telephone 810-625-9419
- Kelley Keffer-Marsh
 6351 Paramus
 Clarkston MI 48346
 Telephone 810-625-9263
- 3. Robert Freer
 P.O. Box 549
 Harrisville MI 48740
 Telephone 517-724-6241

Besides these, I also list below the names and addresses of the community lead persons who are well informed with this problem.



Ms. Judith Hays Page 2 January 21, 1997

- Mary Golarz
 6710 Sun Valley Drive
 Clarkston MI 48348
 Telephone 810-391-1675
- Lisa Kelly
 6600 Sun Valley Drive
 Clarkston MI 48348
 Telephone 810-391-6227

I hope CPSC will continue to investigate and study this problem. I sincerely look forward to hearing from you.

Yours sincerely,

Kirpal S. Sidhu, Ph.D., Toxicologist Environmental Epidemiology Division Telephone 517-335-8362

Kirpel S. Sidhu

cc: J. Hesse
H. Humphrey
M. Golarz
L. Kelly





■ CHARLES E. MORGAN Executive Vice President and Corporate Counsel

November 25, 1996

Ms. Judith Hayes
Compliance Officer
U.S. Consumer Product Safety Commission
4330 East West Highway, Room 613
Bethesda, MD 20814-4408

Re: CPSC CA930075

Phifer Wire Products, Inc.

Polymer (PVC) Coated Fiberglass Screening

Dear Ms. Hayes:

As I mentioned to you in our last telephone conversation, Phifer Wire has recently had comprehensive emissions testing and analysis performed by Air Quality Sciences, Inc. on a sample of our current production fiberglass screening. They tested a recently manufactured nine square foot sample of our screening that had never been exposed to direct sunlight - exactly like the sample I sent to you with my October 30, 1996 letter. Enclosed is a complete copy of the Air Quality Sciences report on the results of that testing. The document is titled "INDOOR AIR QUALITY EVALUATION OF NEW VINYL COATED FIBERGLASS WINDOW SCREENING" and is dated November 19, 1996.

The results of the recently completed tests are consistent with the results of previous testing of our products in that they show no emissions of any substances in concentrations that could be considered toxic or potentially harmful to human beings. The enclosed report represents the most comprehensive testing and analysis of our product ever completed. The results of the tests were used to predict air concentrations of the various chemicals identified using models based upon average sized homes with average numbers of windows. The concentrations determined through the testing were compared with guidelines and specifications published by the American Congress of Governmental Industrial Hygienics, permissible exposure limits (PEL) from the Occupational Safety and Health Administration (OSHA), a German government regulation for maximum allowable workplace concentrations (MAK), and specifications from the State of Washington Indoor Air Quality Program. In all cases, emissions of TVOCs, formaldehyde and particles from our product were far below permissible levels set out in the various guidelines, specifications and regulations.

Presidential 'E Star' Award For Export Excellence

Ms. Judith Hayes November 25, 1996 Page Two

We included the comparison with the German government regulations because we sell a lot of this product in Europe, especially in Germany. We included the comparison with the State of Washington specifications because that Indoor Air Quality Program is considered the most progressive, comprehensive and strictest set of guidelines specifying acceptable levels of product emissions from building materials. Our consultant tells me that the program developed in the State of Washington is now being copied by several other states and will likely be copied by the U.S. Environmental Protection Agency as it develops its standards for indoor air quality. For a product to be acceptable for use in any government building in the State of Washington, the product must fall below the TVOC, formaldehyde and particles specifications within five days of exposure. As the enclosed report indicates, the sample of our current production material emitted far less TVOCs, formaldehyde and particles than the Washington specifications within just four hours of exposure and throughout the 96-hour testing period.

Please note that these tests were conducted at higher temperatures than in the previous Air Quality Sciences test - approximately 70° Celsius, which is the equivalent of 158° F. Heating the product to such high temperature will undoubtedly drive off more chemicals than would be emitted under normal household conditions.

I hope the enclosed data will help you in evaluating the safeness of our product. If you ever need additional information, please feel free to contact me at any time.

Sincerely yours,

PHIFER WIRE PRODUCTS, INC.

Charles Morgan
Charles Morgan

CM:jh

Enclosure